



Newsletter

Bluebird Care Wakefield and Kirklees

Welcome!

To our Winter Newsletter



Before we get into our seasonal newsletter, we wanted to take the opportunity to have a little look back at our 2023 and celebrate all that we have achieved in the last twelve months. If you want to reminisce with us, feel free to have a read of our [2023 Reflection!](#)

Now, 2024 is officially here and at Bluebird Care Wakefield and Kirklees we couldn't be more excited to create new amazing memories with our staff and customers!

We realise that the holidays can be a hard time for some, particularly those who live alone, so we hope that whatever your circumstances are, that you had a nice relaxing break over the last couple of weeks.

There is no better time to start creating future goals and aspirations than right now as we enter a fresh new chapter in 2024. What are your New Years resolutions? Whatever they are, no matter how small or large, we truly hope you can make them a reality this year!

Although 2023 was a year of drastic change and developments for our Bluebirds, we are incredibly proud of our growing and evolving team for making it possible for our customers to stay in their homes where they belong. Thank you to every single one of our Care Professionals, and to our customers for your continued support.

The values we live and work by

- ▶ Always here for our customers
We support people to live the life they want.
- ▶ We're the experts
We support and train all our staff to the same standards
- ▶ More than care
We go above and beyond.
- ▶ Trust in us
We put our customers first



Proud Moments

Employee of the Year Winner!

We are proud of our team for many reasons, and we are grateful for every single member that continuously goes above and beyond for our customers. However, there is one person in particular who we have found to be incredibly persistent and dedicated to providing the very best quality of care for our wonderful customers, and that is our Care Manager, **Janice Hislop**.

In fact, we are so grateful for her hard work and in awe of her kindness and devotion, that we nominated Janice for **Employee of the Year** at the Wakefield Business Awards 2023! We knew Janice's entry was strong, but the entire team - including our customers - were immensely proud when she was awarded the trophy on the night of the awards ceremony. From always being on-hand to assist our office and care teams, to trudging through snow for our customers, Janice is without a doubt a huge inspiration to us all.



Janice at the Wakefield Business Awards 2023



Ansem

Moving on Up!

We thought this was the perfect opportunity to congratulate some of our team members, so a huge well done to:

June, Madihah, Cath, Tina and Ansem on passing their probation and becoming fully-fledged **Bluebird's!**

Easy Points for Employees!

Head over to your **Care Friends** App and share any of our current job listings with someone you think might be interested to earn points!



Care Friends
caring people know caring people

Team News

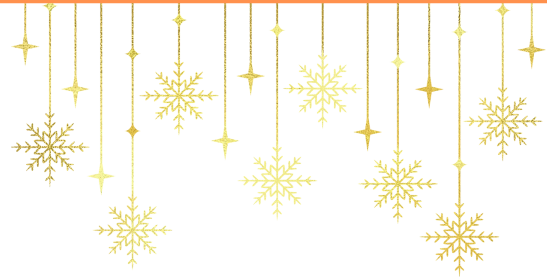
New Team Members!

As you already know, Janice is now the Care Manager at Bluebird Care Wakefield and Kirklees, with new owners Hardeep, Harvy, and Maddy being our Directors. However, we have also recently introduced a brand-new face to the team - **Chloe Whitworth**.

Chloe has taken on the role of **Care Co-ordinator**, meaning she is now responsible for arranging your care and creating a weekly rota for all of our Bluebird's to follow.

Chloe has already made a great impression with some of you, and it has been wonderful to see her dive right into her new role full of confidence and expertise.

Welcome to the team, Chloe!



Meet your Office Team

We thought that it was about time that we re-introduced you all to our lovely office team! We understand that there were quite a few changes to staffing and ownership in 2023, so we wanted to start 2024 off on the right foot by making sure our team and our customers are familiar with each other.

Your office team consists of:

Hardeep Johal - Managing Director

Madhsoodan Kaur - Director

Harvy Kaur - Director

Janice Hislop - Care Manager

Chloe Whitworth - Care Co-ordinator

Gail Rusling - Care Supervisor

Abbi Fowler - Social Media & Administration Officer



Let us know how you feel!

Tell us how you feel your home care journey has gone. Whether you are a customer or an employee, we want to know what you think.



This way for staff

This way for customers



Contact Us

Our team is always available to help. You can contact us on our usual office telephone numbers between **09:00 and 17:00** on:

01977 708787 or **01484 907065**

and from **17:00 until 22:00** on our emergency on-call service using the same telephone numbers.

You can also send an email to wakefield@bluebirdcare.co.uk and someone will respond as soon as possible.

