



Bluebird Care Aylesbury News

SEPTEMBER 2021 | VOL. 3



Who does what at Bluebird Care?

Have you ever wondered about the different jobs that go into providing home care? Here is a brief run-down of the different roles at Bluebird Care:

Care Workers: The most important members of our team! These are the dedicated people who visit to provide your care come rain, shine or pandemic.

Supervisors: Sammie and Martina are the ones who will visit you to check everything is going ok, who assess and set up new care packages, write the care plans and make sure any equipment and procedures are safe. They also hold regular meetings with Carers to help them do the best job they can.

Coordinator: Caitlin has the task of working out who goes where and when! This is a big job, balancing all of our customers' care needs, their preferences, Carers' availability and travel time. She prepares the weekly rosters, makes any temporary changes and plans for holiday and absence.

Care Manager: Carlene's job is to make sure everything is happening as it should! She has overall responsibility for the Care provided, holding the relevant qualifications and registering with the Care Quality Commission. She manages the office team and makes sure the care team are providing the best possible care.

Help with Care Costs

Did you know you could get help to pay for your care? **Attendance Allowance** is available to help elderly people who need home care. It is available no matter how much you have in savings, whether or not you own your own home, and however you pay for your care.

Attendance Allowance is tax-free, and it won't reduce any other income you receive.

You can claim it if you are over state pension age, could benefit from support to keep you safe, have any illness or disability, and have needed help for the last 6 months. In practice, many of our customers meet these criteria and can get help towards their care bills.



Home from hospital

For the last few months we've been working with Buckinghamshire Council and the NHS to help patients return home from hospital. The scheme is called Discharge to Assess (or D2A for short), incorporating another scheme called Home First.

We provide up to 4 weeks of home care to allow people to recuperate in their own homes, and to assess their ongoing care needs. This is great for the hospital as it frees up much-needed beds, and great for the patient as they get to go home! At the end of the 4 weeks we work with the Council and Health teams to make sure any ongoing care needs are met.



Get in touch

For more information about anything in the newsletter, or if you have a compliment, a concern or some general feedback, please contact any of us on the phone number and email below.

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