



# Newsletter

Bluebird Care Wakefield and Kirklees



## Welcome!

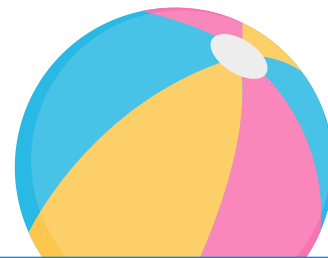
### To our Summer Newsletter

The summer months can be packed full of fun for a lot of people; think long walks in the sun, family barbeques, days out with the children. But for the majority of older people, the warmer months can be a real challenge. So, before we get into this newsletter, we wanted to encourage you to take a few minutes to read over our guide to [Staying Safe in the Summer](#).

First of all, we wanted to start by saying thank you to staff and customers alike for working with us while we go through some rather big changes in our office. As we're sure most of you are already aware, we have had quite a few changes to our staffing and management teams, We would like to reassure you that this process has been made as smooth and as stress-free for our staff and customers as possible. Although change can sometimes be quite difficult, we hope you can already see the positive impact our new management team is having!

As always, we wanted to thank you for your continued support. We try our very best to provide a service that is inclusive and caring. Our main priority is our customers, and we want to make sure they feel safe and supported and receive the compassionate care they deserve.

We hope this letter finds you well, and that you continue to enjoy the summer with your friends and family!



### The values we live and work by

- ▶ Always here for our customers  
We support people to live the life they want.
- ▶ We're the experts  
We support and train all our staff to the same standards
- ▶ More than care  
We go above and beyond.
- ▶ Trust in us  
We put our customers first





# Proud Moments

## Congratulations!

We love to see our staff grow and progress with us, and we are beyond proud of every single one of our Bluebirds! We've had quite a few proud moments since our last update, so we wanted to take this opportunity to congratulate:

**Terrie Robshaw** on successfully completing her six month probationary period! Terrie is now a fully fledged Bluebird and our permanent Care Manager! She has built great relationships with all our staff and customers, so we can't wait to see what other positive impacts Terrie is going to have on our team!

**Stacey Aveyard** on an amazing five year's with Bluebird Care as one of our dedicated care assistants! Stacey has built relationships with our customers and made a huge difference in their lives - just as all our Bluebirds do. It's an honour to have you on our team, Stacey!

**Janice Hislop** on her 4-year appraisal! Janice is our Care Manager and started her journey with us as a care assistant! She is a pleasure to have managing our team!

**Ola Femi** on passing her probation and becoming a fully fledged Bluebird! Ola is one of our live-in care assistants and has settled in very well with her customers, caring for them in their home.



Janice



Terrie and Harvy



Terrie, Stacey and Maddy



Julie with her NEW work phone!

## A Gift From Us

We know how important it is that our staff and customers are able to communicate easily and effectively. Talking to each other is a huge part of the job, which is why we wanted to make it even easier for you. So, we decided to treat our care assistants to some **brand new work mobile phones!** We really do hope you find them to be of use within your day-to-day work. We wanted to take this opportunity to remind those who have not collected their mobile phones to do so - we have them ready and waiting for you!

## Easy Points for Employees!

Head over to your **Care Friends** App and share any of our current job listings with someone you think might be interested to earn points!



# Meet the Team

## Big Changes!

As you already know, Narinder Gill, Owner and Director of Bluebird Care Wakefield and Kirklees, recently made the decision to hand the business over to four fresh new faces, after 10 years in the business.

New Managing Director Hardeep and Directors Madhsoodan and Harvy are keen to support Bluebird Care Wakefield and Kirklees in continuing to provide quality care to our customers and to help us grow and thrive as an award-winning home care service

Our management team have already implemented a few changes to support our dedicated care assistants and to further our already positive work environment.

We're all very excited to see what new developments might be heading our way!



Maddy, Narinder and Hardeep

## New Team Members!

We have had a few new faces join our team over the last couple of months, as we're sure you are already aware. You may have even already met a few of them. We wanted to take this opportunity to formally introduce and welcome them all to the team!

A big warm welcome to **Martha, Caroline, June, Tina, Sikululiwe, Fasiha, Cathryn (and her adorable therapy dog, Rafi!), Adeola and Christine!**

They have all successfully completed their training and have been out in the field meeting some of our lovely customers. They have settled in well and we hope they are as excited as we are to have them on the team!



Rafi and Mrs. B

## Let us know how you feel!

Tell us how you feel your home care journey has gone. Whether you are a customer or an employee, we want to know what you think.



This way for staff

This way for customers



# Contact Us

Our team is always available to help. You can contact us on our usual office telephone numbers:

**01977 708787** or **01484 907065**

You can also send an email to [wakefield@bluebirdcare.co.uk](mailto:wakefield@bluebirdcare.co.uk) and someone will respond as soon as possible.

