



Newsletter

Bluebird Care Wakefield and Kirklees

Thursday 25th March 2024

Welcome!

To our Spring Newsletter



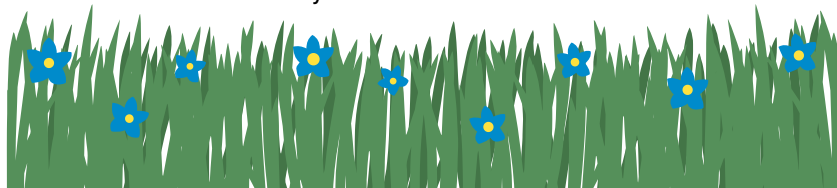
The sun is shining (somewhat), the birds are chirping (sometimes), and it's time for our 2024 Spring newsletter!

We wanted to start this one off by saying a huge thank you to our amazing team of care professionals. We always say that it takes a really special kind of person to deliver the gold-standard of care that we strive to provide to our customers, and every day our care assistants prove just how special they are by making our customers feel warm, happy, and cared-for.

Our core aim at Bluebird Care Wakefield and Kirklees is to allow our community to decide for themselves if they want to stay in the comfort of their own homes, regardless of age or health. Without our caring and compassionate care team, this would simply not be possible.

Thank you to every single one of our care assistants for making it possible for our customers to receive the care that they deserve!

Read on for exciting team news, special celebrations, and to read some of our favourite customer reviews that remind us of why we do what we do!



The values we live and work by

- ▶ Always here for our customers
We support people to live the life they want.
- ▶ We're the experts
We support and train all our staff to the same standards
- ▶ More than care
We go above and beyond.
- ▶ Trust in us
We put our customers first





Proud Moments

Our Favourite Reviews!

We love receiving feedback from staff and customers so we thought we'd share some of our favourites with you!



I've been using Bluebird Kirklees for approximately two years now and I find that the care provided is excellent. Their caring staff provide a friendly and efficient service. I would highly recommend them.

IS, Customer



My mum has been really well looked after by her Bluebird carers, whose professionalism and caring attitude are commendable. We love the way meals are often cooked from scratch from fresh ingredients and the way her carers make every effort to engage her interest and chat to her. They have never let her down and they go above and beyond if needed to ensure she is safe and happy. They help her take care of her beloved cat, which means she can continue living independently and contentedly in her own home, despite her dementia and declining mobility. Because I live 120 miles away, it's a huge weight off my mind to know she is in such good hands.

CB, Daughter of Customer



My father has been cared for by Bluebird Wakefield and Kirklees for some time as was my Mother previously and I can highly recommend them. The carers visit at least twice daily and with their assistance enable my father to live reasonably independently at home.

David H, Son of Customer



Let us know how you feel!

Tell us how you feel your home care journey has gone. Whether you are a customer or an employee, we want to know what you think.



This way for staff

This way for customers





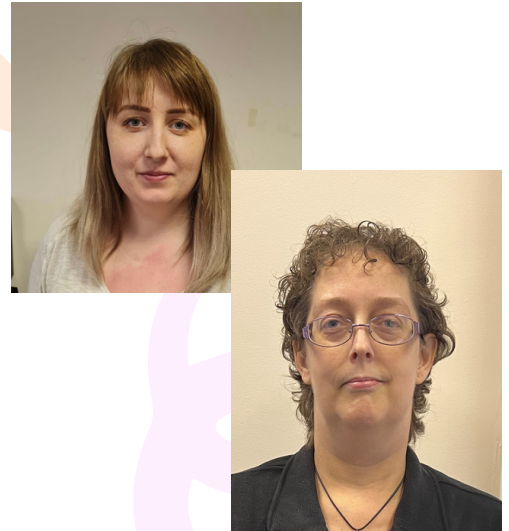
Team News

Promotion-central!

At Bluebird Care Wakefield and Kirklees, we place huge importance upon personal development and career progression. We want to make sure our team feels confident in their abilities and know that we will always support their visions of success.

With that being said, we are so pleased and proud to announce that TWO of our dedicated and compassionate care assistants were promoted to **Field Care Supervisors** in February!

Lisa and Dominika have both received many great compliments for our customers and staff so we knew they would excel in their new roles.




Congratulations to you both!

We also wanted to take this opportunity to congratulate our new Care Coordinator, Chloe, for officially **passing her probation** with us last month!

Do you know someone who would fit in perfectly with our team?

We're always on the look out for more amazing people to join our ever-growing team. Do you know someone who is **kind, compassionate and ready to make an impact?**

We'd love to hear from them!

By clicking on the link below, you will arrive at our most recent job listing. To share it with a friend, simply hit the  icon!

<https://bit.ly/3wQl8Sz>



Easy Points for Employees!

Head over to your **Care Friends** App and share any of our current job listings with someone you think might be interested to earn points!



Care Friends
caring people know caring people

Contact Us

Our team is always available to help. You can contact us on our usual office telephone numbers between **09:00 and 17:00** on:

01977 708787 or **01484 907065**

and from **17:00 until 22:00** on our emergency on-call service using the same telephone numbers.

You can also send an email to wakefield@bluebirdcare.co.uk and someone will respond as soon as possible.

