

# Bluebird Times



**August 2023**

Welcome to the first edition of our monthly newsletter. Newsletter content will be put together by our team of Care Mentors on a monthly basis, with the aim of keeping you up to date with news, events and other useful information. We hope that you find the content both informative and fun. The newsletter is available via post and email and can also be provided in large print if required.

## Top20 Homecare Award WINNERS

We are beyond proud to inform you that we have been recognised as one of the **TOP20 Homecare Providers** within the West Midlands for the 3<sup>rd</sup> year running by Homecare.co.uk. We want to express our sincere thanks to all our customers that took the time to provide feedback and helping us gain this award.



## Adventures of Bertie Bear!

This month Bertie Bear has been off on his adventures again, meeting and greeting our lovely customers. Here he is with the lovely Mrs W...



## Macmillan Coffee Morning

Our Care Mentors are busy organising a Macmillan Coffee Morning. The event will be held on **Saturday 30<sup>th</sup> September 11am – 12.30pm at Winshill Resource Centre**, there will be plenty of refreshments including Tea, Coffee and Cake as well as a Tombola, Raffle and a Bake-a-Cake competition.

We all know someone that has been affected by cancer and we would love for you, our lovely customers, your family and friends to join us and help in supporting this amazing charity.

We will also be accepting donations on behalf of Macmillan which may include monetary donations however big or small, as well as tombola and raffle prizes.



## GP Connect

We will soon be using a facility called GP Connect. GP Connect allows authorised clinical staff to view and share GP practice clinical information and data between IT systems, quickly and efficiently. This will help ensure we have accurate information relating to your medical and care needs leading to improvements in both care and outcomes. Over the coming weeks we will be contacting you to gain your consent along with your NHS number in preparation for the roll out of this system. All customers will be provided with an updated Customer Privacy Notice which will detail exactly how your information is used and processed.

## Puzzle Corner

3		6	1			8
	2		3	7	6	
		7	5	2	9	
9		8				1
4		1	7	3		5
5				9		2
3	7		4	1		
2	5		8		9	
4			9	7		2

## Outings

Do you struggle getting to and from appointments? At Bluebird Care we offer a companionship service, which can include supporting you to appointments such as GP, Hospital, Hairdressing or on Social Outings.

Below is a photo of our Care Supervisor Klaudia supporting the lovely Mrs I to her doctor's appointment, travelling in style in our Bluebird Care car.



If you would like more information about how we can support, you or your loved one to appointments contact us at **01283 487373**

## Employee of the Month

Each month we give special recognition to a member of our team, who has gone that extra mile! We are delighted to announce that In July Care Assistant **Katie Goddard** was awarded Employee of the Month. Well done, Katie.

If you feel a care assistant or member of our office team have gone and beyond in their role or deserve that extra bit of recognition, please pick up the phone and tell us, we love nothing more than receiving our customer compliments and feedback!



## Useful Information

### Staffordshire County Council Adult Social Care Team

0300 111 8010

### Derbyshire County Council Adult Care Services

01629 533190

### East Staffordshire Adult Care Team

0300 303 0693

Bluebird Care East Staffs & South Derbyshire

Unit 9, Lancaster Park

Newborough Road

Needwood

DE13 9PD

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