



# MASK WEARING GUIDANCE

## FOR STAFF AND VISITORS

You do not routinely need to wear a face mask, unless one or more of the following circumstances apply:

If your customer is considered **vulnerable** to severe outcomes from COVID19 and/or it is their **preference** for staff to wear a face mask (your supervisor will have informed you of this)

If your customer is known or **suspected** to have COVID-19

If you have been in **contact** with someone overnight that has tested positive for COVID-19

If there is an **outbreak** (i.e. if two or more people within a customer package/ setting have tested **positive** for COVID-19)

If you have symptoms of a **respiratory infection** (such as a cold), but do not have a high temperature and feel well enough to work

If you are carrying out an **Aerosol Generating Procedure (AGP)**

If the customer is attending an **event** or gathering which is assessed as having a particularly **high risk of transmission**



**If you have symptoms of a respiratory infection and a high temperature, or if you have symptoms of a respiratory infection and do not feel well enough to attend work, you should:**

**1**

Take 2 lateral flow tests 48 hours apart

**2**

If either test is positive, you will need to isolate in line with current guidance. If both tests are negative, you can return to work if you do not have a temperature and are well enough to do so.