



Caring Matters

Bluebird Care (South Gloucestershire) Autumn 2020



Home

Your Safe Place

Welcome!

Welcome to our quarterly newsletter. As you are aware, things have been a little different this year, to put it mildly.

The whole team have responded to the challenges of coronavirus in such a positive way. We have invested in a new office space and training centre, in order for us to continue to recruit and train new staff without being constrained by the pandemic.

We look forward to sending out a newsletter quarterly in order to keep you abreast of what is happening at Bluebird Care South Gloucestershire.

New Faces in the Office



Cathy joined us in March 2020 as Recruitment Officer. Cathy is passionate about recruiting the right care workers to join our ever expanding team.



John Joined the team in August 2020 as Specialist Trainer and will be upskilling our current care team, as well as covering the induction training whilst Sam is on maternity leave.



Hattie joined us in August 2020 as Care Coordinator. Hattie comes with a wealth of experience in the care industry and is an asset to the team.

CARE HEROS

Over the last few months we have been asking our customers to nominate "Care Heros". It has been an absolute pleasure to read all the nominations, please do keep them coming!

The nominated Heros so far are:

- Celine Meusnier
- Katie Phillips
- Kelly Hawker
- Sue King
- Juanita Ratcliffe
- Karina Barrett
- Emma Braund
- Carrie Granger
- Angela Wood
- Cathy Fry
- Cheryl Beard
- Sue Mason
- Agnes Raab
- Angela Elliott
- Bekere Fuludu
- Sandra Tegg
- Titilola Adedurn
- Chantelle Brady



It has been a very challenging few months for our care workers and office team alike. We are so proud of them and the way they have continued to work with passion and deliver care to those who need it. Well done to EVERYONE you are all heroes in our eyes!



LIVE IN CARE FOR COUPLES



Live in care for couples is one of our most popular services as it allows couples to remain together, during a time where one of you may need some extra care and support.

Safe at home

In many cases, care homes cannot provide accommodation for couples and they are left with the only option of facing day to day life without their partner in their time of need.

Having a live in care assistant for two individuals can be more financially viable when both need some level of care or support.

However, sometimes a partner is more able than the other and can often become their sole carer. In this case, our live in care assistants can offer you and your family support when your main carer needs a break or just some extra support in the home for a short period of time.

Contact our dedicated team today to find out more.

WHAT'S BEEN HAPPENING

After last Summer's hugely popular Tea Dance, we had hoped to be able to do something similar for VE Day. However, this was not possible due to the circumstances so we thought we could take the VE Day celebrations to our customers instead. Our Director Jack also wrote a poem to accompany the celebrations which we have included below for anyone who missed it.



The Gift of Service

**The heroes of that greatest war,
The finest that we ever saw;
One and all they played their part,
in ambulance or landing craft.**

**Heroes all around the world,
They battled till this peace unfurled.
But though the common villain slain,
Their offspring now must fight again.**

**For as we sit and sip our tea,
There lies a silent enemy,
Assaulted only by our scorn,
Until anew vaccine is born.**

**Those who readied at the beaches,
Carry on to ever teach us.
Today, if we are as courageous,
It is their courage, through the ages.**

**Their love for us could never stem,
So now we look to care for them,
They paved the way for us to live,
Now back to them we seek to give.**

**While others shield and lives are stalled,
Our carers carry on as called.
Risking all to help them through,
Heroes all, those dressed in blue.**

**Theirs could be no higher purpose;
Unto all, the gift of service,
So smile at them, these angels rare,
For all of their Outstanding care.**



REMEMBRANCE DAY

We will be sending out some knitted poppies to all our customers this year as we know that getting out and about is not always possible in this current climate.



TRAINING CENTRE

New Premises, same standards!

We have been fortunate enough to take on a new premises across the road from our office.

This new office is primarily being used as a training centre, so that we can continue to train up new staff, as well as upskill our current team, in a Covid safe manner.

We have also moved some of our office team over there, to enable them to maintain social distancing while they work.

