

Aylesbury Newsletter

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Bluebird Care on the TV!

Did you see our TV advert earlier this year? It was shown on channels including ITV3, More4, Drama, Eden, Gold, Sky News and W.

The advert shows a Bluebird Care customer who requires assistance with some day-to-day tasks, including using technology to contact his family members.

You can still see the advert via our website.

Price increases

Every year we review our prices to make sure we can continue to provide the high standard of care our customers expect.

It's never an easy decision to make, but this year we have increased our prices to cover an increase in Carers' pay, inflation generally, and more specifically the increased cost of PPE and managing care under rapidly-changing covid-19 measures. Our Director Edward has written to everyone with the new rates from 17th May.

Covid-19 Vaccinations

Most of our staff have now had their second coronavirus vaccination, hopefully you have been able to have yours too.

We will continue to take every measure to keep you and the Carers safe, including wearing gloves, aprons, and masks for every visit. You may have noticed the Carers wearing visors too if required.



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Live-In Care

Did you know that we also provide live-in care? If your care needs increase it's important to know that a care home is not the only option.

One of our specially-selected carers can move in with you for as long as you need, providing flexible, personalised care in the comfort and safety of your own home.

Partner service - Your Home Move

Your Home Move are a service that helps older people with every aspect of moving home.

If anyone you know needs help moving, de-cluttering, returning home from respite care or hospital, or preparing for a live-in carer, contact Suzanne to see how they can help.

You can reach them on 0203 903 9915 or at info@yourhomemove.net



Reviews and feedback

Thanks to everyone who has left such nice feedback recently, it's great to hear when the service is going well. It also helps others who are looking for care.

We also want to hear if things are not going so well. If you have any concerns at all about your care, please raise them in any way you feel comfortable (face to face, phone, letter, email), with any member of the care or office team.



Get in touch!

Please feel free to contact any of the office team on the phone number or email address at the foot of this letter.

Caitlin Chambers (Coordinator)

Carlene Daniel (Care Manager)

Edward Banks (Director)

Leah Buckingham
(Recruitment & Training
Manager)

Paul Jones (Business
Development Manager)

Sammie Macknight
(Supervisor)

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