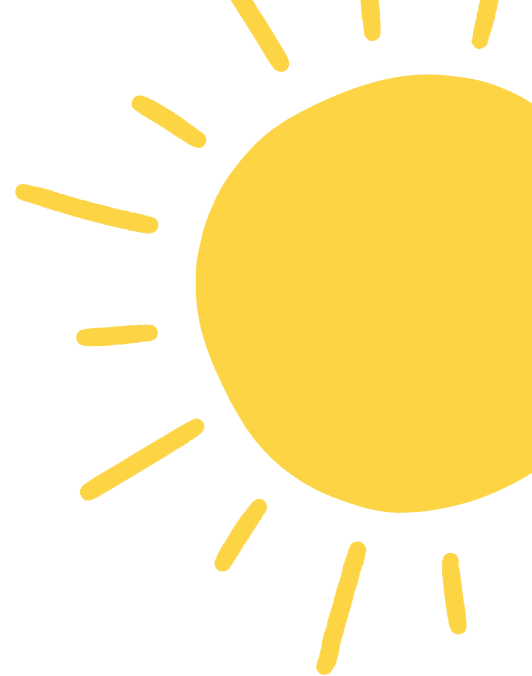


bluebird care® Newsletter

August 2026



Welcome!

The sun has been shining and now it's time for our Bluebird Care Summer Newsletter! We'll tell you all about our proud moments, our favourite customer moments, and exciting new developments.

Special mentions...

It's only right that we begin this newsletter by drawing attention to and congratulating the following people for their recent achievements!

Care Expert, **Jeanette**, celebrated SIX years with Bluebird Care!

Our Care Manager, **Angie**, has been with us for a whole year!

Care Expert, **Chike**, also celebrated one whole year with us.



What we've been up to...

Gold Compliance

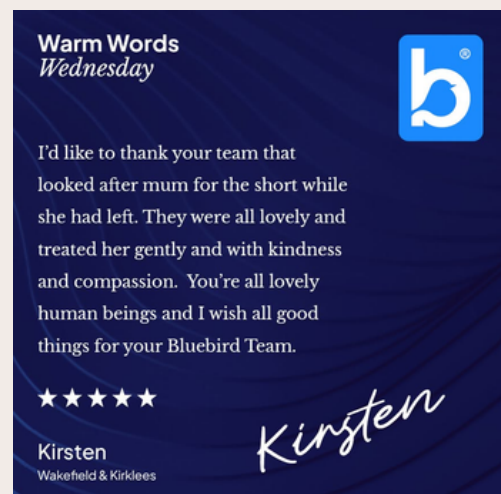
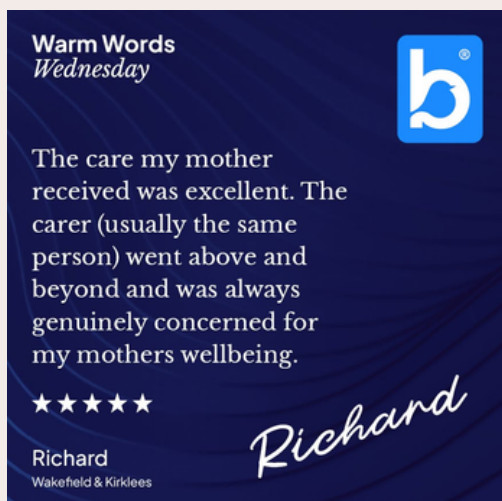
Every year, Bluebird Care franchises are audited by our Head Office to make sure we're doing everything right. This July, we scored a huge **95%**! That means our team is both compliant and producing high quality care to our customers.

Because of our high score, we were given the **Bluebird Care Gold Compliance Award** (again!).



Warm Words

A few of our personal favourites from our recent customer reviews:



Our favourite *moments*

Carers, Friends, *Companions*

We support our customers in **more ways than one**: we help you keep your home tidy, make sure you eat three meals a day, and help you make and attend medical appointments. We're there to make sure you have a clean change of clothes, a warm shower whenever you want one, and to help you start and end your day the *right* way.

But we're not just carers; we're confidants. Maybe even **friends**. Companionship is the key to a happy, fulfilled life. That's why we're not just there for the everyday stuff but for the fun and exciting stuff too.

Lots of our customers are benefitting from our **Companionship Care** service, from birthdays to summer walks and church on Sundays.



Mr M and his Care Expert, Enesi, recently celebrated his birthday at York Railway museum. It was a great day for both of them, and we're so pleased we could help Mr M celebrate with his family.

Sweet *Thank You's*

We received a lovely surprise from an even lovelier family, and we wanted to thank them for dropping by our office with this delicious hamper last week. It was a privilege to care for your loved one - thank you for trusting us.



The Old Armchair in the *Corner*

It's always there, silent and still, the old armchair in the corner, filled with coffee stains and fallen crumbs. It's been in the family for generations and it's always been your favourite seat in the house.

From weekday movie nights to Christmases and dinner parties, it's been there through it all. Witnessing the making of memories and the breaking of hearts. Everyone knows it's **your** chair and no one even dares to say any different.

Many times, you've fought for the spot with your cat – and lost every time. How could you disturb her curled up so peacefully, leaving little white hairs all over the cushions that you can never really be bothered to clean?

You wrapped up in blankets and held your first grandchild there. You lost your job and cried for hours there. You've snuggled up and watched all your favourite films there. You've fallen asleep one too many times after reading your favourite books there. All the while it's been just the old armchair in the corner, comforting you through it all.

With Bluebird Care Wakefield & Kirklees, we allow you to stay home where you **belong**, cosy and warm in your favourite spot, surrounded by cherished memories and your favourite comforts. We make sure you get to keep those little everyday choices that make you, you.

From which mug you'd like your morning brew in, to what you're having for dinner when the family comes round, to where you choose to sit. These are the choices that feel like **home**.

We're always here for you. If you need to chat to us about your current care plan or are interested in hearing more about all the services we offer, give us a call today.

Contact *us*

Don't forget, we're always here to help! You can contact us by:

Telephone: 01977 708 787

Email: wakefield@bluebirdcare.co.uk



Help us find people just like *you*

Is your friend, family member, or colleague kind, caring, and compassionate - just like you?

We're always looking to extend our Bluebird Care family!
If you know someone who might be the perfect fit for us, we'd love to hear from them.

