



## EMPLOYEE OF THE MONTH

Double the Cheers for Shamaine in April as she celebrated her **birthday** and she was our Employee of the Month for **March!**

Thank you, Shamaine, for all that you do — we're lucky to have you!



## MEET KAREN! OUR NEW REGISTERED MANAGER

Hi, my name is Karen Oakes and I'm the new Registered Manager for Bluebird Care Mansfield & Ashfield. I'm building up the team, bringing in new Care Experts and Supervisors, and making sure we're known for delivering premium care. Training will be a big focus. We'll also be actively engaging with the local community, to ensure excellent care and support for those who need.

*Take care and be safe!*  
Karen



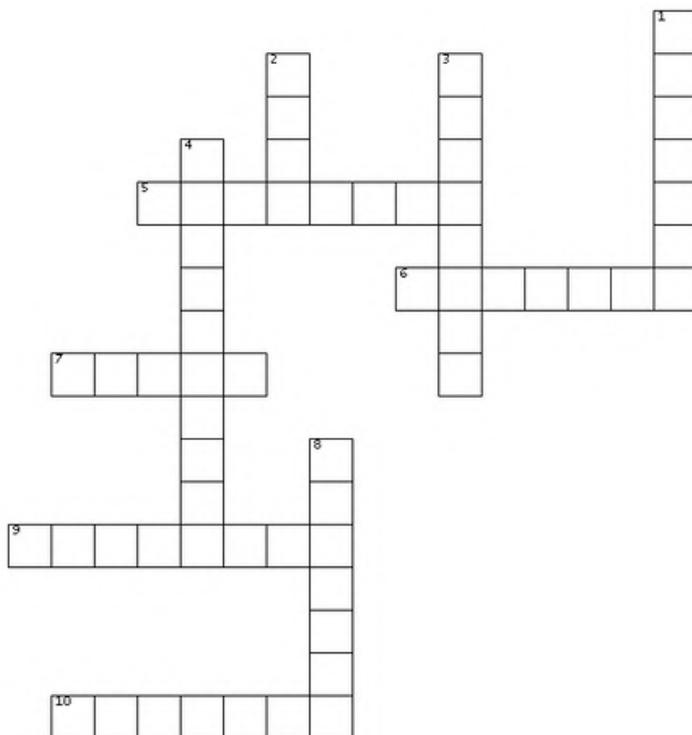


## CARE FOR THE MOMENTS THAT MATTER

When Jean needed support for a special day out in Matlock with her mum, our lovely carer Shamaine was there to help — even though Jean isn't one of our regular customers.

At Bluebird Care Mansfield & Ashfield, we're here for you when you need us — even just for a day. Whether it's a short-term outing or a one-off visit, we've got you covered. Because every customer, even for a day, deserves our very best.

## CROSSWORD



### ACROSS

- 5 - Support services delivered at someone's home
- 6 - Quality of being worthy of honour and respect
- 7 - Reliance on the honesty or integrity of someone
- 9 - Act of being considerate and generous
- 10 - Help given to someone in need

### DOWN

- 1 - Ability to understand and share feelings
- 2 - The provision of what is necessary for health and wellbeing
- 3 - The name of our compassionate care company
- 4 - Deep awareness of the suffering of others
- 8 - Treating others with courtesy and care

#### ANSWERS

1. EMPATHY 2. CARE 3. BLUEBIRD 4. COMPASSION 5. HOMECARE 6. DIGNITY 7. TRUST 8. RESPECT 9. KINDNESS 10. SUPPORT



Bluebird Care Mansfield & Ashfield  
 Pine House B,  
 Ransom Wood Business Park Southwell Road,  
 Mansfield, Nottingham.  
 NG21 0HJ

**bluebird**  
**care**<sup>®</sup>  
 Mansfield & Ashfield