Our Services

Care & Support Built Around You

Everyone is different, which is why the care and support we provide is tailored around **you, your needs and the way you want to live your life**.

Whether you need a little help with everyday tasks, companionship and support getting out and about, or more comprehensive care at home, we can build your support around what matters to you.

Your care can change with you. If your needs or circumstances change, please speak to us. We can review your care and discuss other ways we may be able to support you.

Everyday Care & Support

Personal Care – Support with washing, dressing, personal hygiene, getting up and going to bed, always provided with dignity and respect.

Medication Support – Prompting or assistance with medication in accordance with your Care & Support Plan.

Meals & Nutrition – Preparing meals and drinks and supporting you to maintain your usual mealtime routines.

Household Support – Help with light housework, laundry, changing bedding and everyday tasks around your home.

Staying Independent & Connected

Companionship – Friendly company, conversation and meaningful time together, at home or out in the community.

Shopping & Appointments – Support with shopping, attending appointments and getting to places that matter to you.

Social Activities & Outings – Support to see friends and family, attend activities or simply enjoy getting out and about.

Promoting Independence – Encouragement and practical support to help you remain active, confident and involved in everyday life.



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7 Bermar House, Rumer Hill Business Estate, Rumer Hill Rd, Cannock WS11 0ET

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Specialist & Additional Support

As well as everyday care and support, we can provide **more specialised or additional support** when your needs or circumstances require it. Your care can be tailored around your individual needs and, where appropriate, provided alongside other health and social care professionals.

Specialist Care

Dementia Care – Personalised support for people living with dementia, helping to maintain familiar routines, independence and confidence at home.

Parkinson's & Neurological Care – Support tailored to the changing needs of people living with Parkinson's and other neurological conditions.

Acquired Brain & Spinal Injuries – Individual support to help people with acquired brain or spinal injuries maintain independence and achieve their personal goals.

Palliative & End-of-Life Care – Compassionate care focused on comfort, dignity and individual wishes during the later stages of life.

Additional Support

Respite & Sitting Services – Flexible support that allows family members or regular carers to take a break, while knowing their loved one is supported at home.

Reablement & Recovery – Short-term support following illness, injury or a hospital stay, helping you rebuild confidence and independence.

Night Care – Support during the night where additional reassurance, assistance or supervision is needed.

Couples Care – Care and support for couples who wish to remain living together at home, tailored to each person's individual needs.

Live-in Care

Live-in Care provides **round-the-clock reassurance and personalised support in the comfort of your own home**. A Care Assistant lives with you in your home, providing care, companionship and support with everyday life.

It can be a suitable option if you need more continuous support but want to **remain living independently in familiar surroundings**, rather than moving into residential care.

Support Built Around You

Your Live-in Care is tailored around your individual needs, preferences and routines. Depending on your Care & Support Plan, your Care Assistant may support you with **personal care, medication, meals, household tasks, mobility, appointments, activities and companionship**.

Live-in Care can also support people living with **dementia, Parkinson's, neurological conditions or other more complex needs**, where this can be provided safely at home.

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Live-in Care for Couples

Live-in Care can also support **couples who want to remain living together in their own home**. Support can be tailored to each person's individual needs while allowing you to continue sharing your home, routines and everyday life together.



Please be aware

As a Live-in Care Assistant will be living in your home, **suitable accommodation and agreed daily breaks will need to be provided.** We will discuss these arrangements with you **and agree them before your Live-in Care service begins.**

Who We Support

We provide care and support to **adults, children and young people with a wide range of needs**, helping people to remain safe, comfortable and as independent as possible in their own homes.

This may include people who need support because of **older age, physical or sensory disabilities, dementia, Parkinson's or other neurological conditions, acquired brain or spinal injuries, mental health needs, or following illness, injury or a hospital stay**.

The support we provide is always based on an **individual assessment of your needs** and whether we can safely provide the care and support you require.

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Areas We Cover

Bluebird Care provides care and support to customers across **Cannock, Great Wyrley, Brewood, Coven, Penkridge, Rugeley, Hednesford and surrounding areas**.

If you are unsure whether we provide care in your area, please contact us and our team will be happy to help. If you or a family member needs care elsewhere in the UK, we can also help put you in touch with the relevant local Bluebird Care team.

More Ways We Can Support You

Your care does not have to stay the same. As your needs or circumstances change, we may be able to **increase or adapt your existing care, introduce additional visits or discuss another type of support**.

If you or your family feel that you may need more support, please speak to us. **Our team will be happy to discuss the options available and help you decide what may work best for you.**



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Children's Care & Support

We provide personalised care and support for **children and young people aged 0–18 years**, tailored around their individual needs, routines and family circumstances.

We understand that every child and family is different. We work closely with parents, families and other professionals involved in their care to provide safe, reliable support that promotes **independence, confidence and wellbeing**.

Our support can include:

- **Personal Care** – support with washing, bathing, dressing, continence and other personal care needs.
- **1:1 Support** – individual support at home, in education or within the community.
- **Respite & Carer Relief** – flexible support to give parents and family carers a planned break.
- **Community Access** – support to take part in activities, hobbies, appointments and social opportunities.
- **Daily Living & Independence** – helping children and young people develop skills and confidence appropriate to their age and abilities.
- **Medication & Complex Care** – support with medication or more complex health needs where this forms part of their assessed care needs and is provided by appropriately trained and competent Care Assistants.

We can support children and young people with a range of needs, including **physical disabilities, learning disabilities, autism and complex health needs**. All care is based on an individual assessment of their needs and whether we can safely provide the support required.



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