

A caregiver in a bluebird care uniform is sitting on a couch, smiling and playing a board game with an elderly woman. The caregiver is wearing a dark blue polo shirt with "bluebird care" written on it. The elderly woman is wearing a light-colored, polka-dot shirt and glasses. They are both looking at the board game on a table in front of them. The background shows a cozy living room with a lamp and framed pictures.

bluebird
care®

Care at home
It's good to be *home*

There when *you* need *us* It's good to be *home*

Introduction

Remember the good old days when companies used to put their customers first? At Bluebird Care we still do. It's what we're all about.

We were established to provide our customers – and their families – with 'good old-fashioned service'. It makes all the difference to know that you can get the right care, when you need it, without having to change your whole lifestyle.

With our Home Care service, you'll receive visits from a specially trained Home Care Assistant, who can help you with day-to-day living. That includes things like getting up, washing and dressing, medication, grocery shopping, preparing meals, housework and even support with medical or social appointments.

If you require our Nursing care at home, you can be sure it is created around you as an individual, not just your condition.

Together with you, our Qualified Registered Nurse will create a plan that suits you exactly, overseeing all aspects of your care.

We provide highly trained carers who deliver safe, compassionate support for people with complex medical, physical, or neurological needs, right in the comfort of your own home. Every care plan is tailored to your requirements, preferences and goals, working closely with family and healthcare professionals to promote independence, dignity, and quality of life. With person-centred care at the heart of everything we do, we ensure support that adapts as your needs change.

Lasting from 45 minutes upwards our Home Care visits will enable you to carry on living the life you want, in the right place for you: your own home.



Whatever you need, you are in the
right place with Bluebird Care



Flexible, *dependable*, enjoyable It's good to be *home*

Why care at home?

Most people believe that the best way to keep living life to the full is to keep living in your own familiar environment. With our Home Care service you can do just that.

You keep your independence, social network, pets and hobbies – and, most importantly, your privacy. We simply drop in to provide the support you need with your personal care, household chores and shopping. We can also help to keep the fun in life by sharing your pastimes or accompanying you on interesting outings.

With Bluebird Care, you can receive as much or as little support as you want. Your home is your castle and you are in charge.

Our Home Care Assistants will always try to anticipate the help you require, but they are also trained to respect your wishes and adapt to your needs.

We're just here to help, however we can. That's how it's meant to be.



We're there to maintain your independence
and provide peace of mind



A service created just for you It's good to be *home*

What to expect from Care at home

Before your care starts, one of our friendly team will visit you and anyone else you would like present, without obligation, to discuss an individually tailored plan that reflects your lifestyle, needs and preferences.

This will cover things like medical conditions and medication, your housekeeping requirements, how and when you meet your friends and family, what time you like to eat your meals, what hobbies and activities you want to keep up or resurrect and, if appropriate, how to support your religious beliefs.

We then select the Home Care Assistants who we feel are ideally suited to you, doing our best to match personalities and interests too.

Our Home Care Assistants come from lots of different backgrounds but they share a caring, compassionate nature and a genuine desire to fit in, rather than 'to take command'.

We'll do our best to ensure that you receive visits from people you know, so that you don't see too many new faces. They will be carefully briefed in advance so that you won't need to keep explaining to them what they have to do.

We are experts in specialised care including neurological conditions, Alzheimer's, Dementia, Mental and Physical disabilities and Cancer.



Our comprehensive care services include:

- Daily visits
- Live-in Home Care
- Overnight Care and Support
- Respite
- Reablement
- Nursing Care
- Home from Hospital
- Palliative and End of Life Care

So whatever your needs, we can support you fully throughout your journey.

Quality of life at no extra cost It's good to be *home*

Local, professional, adaptable

We are a local service with offices in the heart of your community and this makes it much easier for us to provide a consistent, reliable, personalised service – and to react to any unforeseen problems. Your dedicated manager is never more than 20 minutes away.

Our highly professional Home Care Assistants are carefully vetted, fully trained and employed directly by us. They wear uniforms (unless you specify otherwise) and always carry photo ID badges.

We use technology to enhance the safety and efficiency of our service. Real-time care visit notes are viewed by our office

team and should you wish it, they can be shared securely with your family members and advocates via mobile devices wherever they are in the world.

You can't put a price on peace of mind – on security, care and friendly company. But as a fully regulated, fully managed service with the highest standards to maintain, we have to. What often surprises people is how affordable our Home Care can be.



Get in touch and *keep* in touch It's good to be *home*

What to do next

Simply call us to arrange for a free, informal, no-obligation visit to chat about how we might help. This is a chance for us to get to know each other and for you to ask all your questions face to-to-face.

If you are ready to proceed, we will run through everything in detail and arrange a start date for your care.

On the first day we will arrive with your Home Care Assistant to make the introductions and stay for a short settling in period. After that we'll keep in regular contact to make sure everything is to your satisfaction.

This is a chance for us to get to know each other and for you to ask all your questions in person.

We hope to hear from you soon!



Take a look at [WorkingFeedback.co.uk](https://www.WorkingFeedback.co.uk) or [Homecare.co.uk](https://www.Homecare.co.uk) to read independently collated and verified reviews of our service.

bluebird care[®]

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