

Hello March Team

We are pleased to announce the opening of our second office in March, Cambridgeshire along with the expansion of our area which will now include West Norfolk. The new office will provide another designated training room for our teams in the Fenland areas along with the opportunity for future events for our customers and their families. Look out for details of our official opening day!



Bluebird Care Newmarket & Fenland What you think of us....

Firstly, let me thank all of our customers who took part in our customer satisfaction survey. We are always looking for ways to continue to provide the best customer service and this is one of the ways to collect your thoughts and ideas. Here are the results...

- You found us overall very professional
- You are very happy with the service with provide
- You feel that the care team deliver your care plan to an excellent standard
- You have found the support the office team provide is good
- You have said that our service meets your needs very well
- You are very likely to recommend us to your family & friends

We are always looking for ways to reduce the amount of paper we produce within the business forgetting about being blue and going green! If you would like to help us with this we can provide your invoices along with other information including this newsletter via email. Please contact our team to update your details.

CARER OF THE MONTH

We are proud of our team and each month a member is awarded the Carer of the Month. The team members who achieved Carer of the Month are:

JANUARY FEBRUARY

MICAELA SPEEDIE RACHEL YOUNG

MARCH

SAM FIELD

Well done to the team members who have achieved the Carer of the Month!

Thank you to all of the customers who gave their nomination, should you wish to nominate a team member just call us!

CONGRATULATIONS



We are very proud to announce the safe arrival of Ada Jane on 14th January weighing 5lb 8oz. Katie (Team Supervisor) and baby are doing very well!

