

Bluebird Care

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A 'Spring' in our Step

The changing of the clocks and the increased sight of the sun has, I think, given us all a 'spring in our step', be it literally or virtually.

Its great to be part of a team and business here, that is always energized and ready to move forward regardless of the time of year! And just as well, as Spring, at Bluebird Care (Peterborough & Rutland), has arrived with some very exciting plans and days ahead, all geared towards achieving and striving to always achieve the best in caring for our customers but also in helping to **BE** the change in the Care industry and influence positive change in the wider community and organisations.

As recognition of the quality of service, our knowledge of care and the values held by our Directors and their team, our Director, Tim Carey, has been busy in London, asked by NHS England, to be part of a panel of Health and Care professionals to contribute and discuss how social and health care for older and frail members of the community can be provided and improved. He is now continuing this work with the local NHS Cambridgeshire & Peterborough CCG.

Over the forthcoming months, we are working on further improvements, including the introduction & implementation of revolutionary care technology, and our recent launch provision of additional services including **live-in care** and **24 hour care**.



For daily, up-to-date news - follow us on Facebook

Office Hours:

Mon to Fri - 0830am to 5pm

Sat & Sun – Closed

[Out of Hours Contacts](#)

Bluebird Care
Emergency On Call

07936 296325



Team News

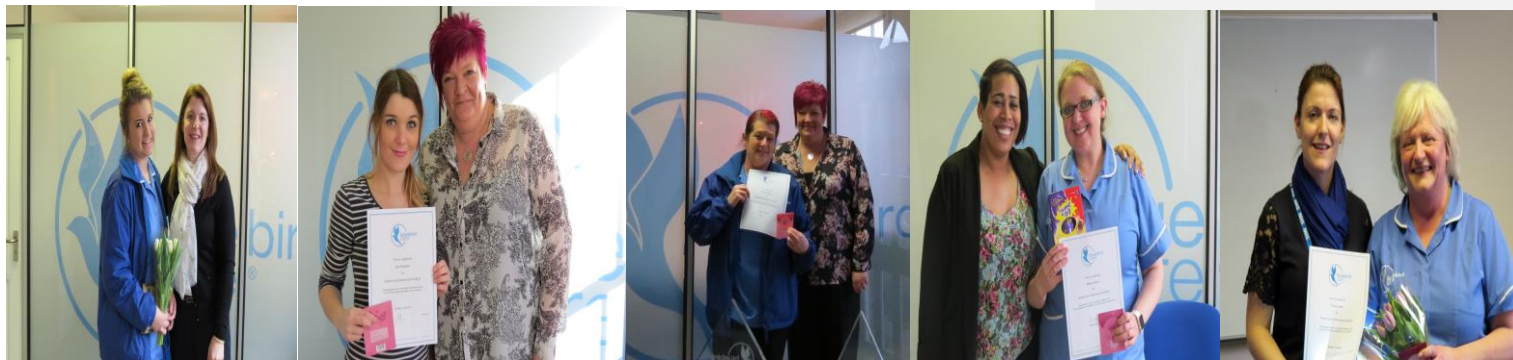
Each month, we hold a team meeting. Chaired by our Care Manager, Julie Mair, our team meetings always create a great opportunity to meet, share information, updates and best practice, train, award and reward!



Aprils meeting was 'eggs-tra' special...Easter eggs all round! In a was on good news, including Carer of the Month awards...deta

Recognising our Fabulous Care Assistants – Carers o

Congratulations to the following Care Assistants who have been awa Month' over the last 4 months. Each Carer received a Certificate and A big WELL DONE to; **Emma C., Zoe C, Pat R, Melanie R &**



If you have a suggestion or would like to raise a topic of discussion for any future team meetings, or, indeed, nominate somebody as 'Carer of the Month, we'd love to hear from you....call 01780 480881 or email: peterborough@bluebirdcare.co.uk

Our Staff Excel in their Professional Qualifications

As part of our assurance that our Care Assistants have the skills and knowledge they require to support all our customers, including specialist areas, our staff are provided with the opportunity and are encouraged and supported to achieve professional qualifications in given areas. This includes, NVQ (QCF) Level 2, 3 & 5 Health & Social Care, specialist Dementia and specialist End of Life Care qualifications.

Most recently, a number of our care assistants began completion of their modules to achieve End of Life Level II Qualification, and Dementia Care Level II qualification. So far the first set of modules by all our carer assistants has resulted in good grades and achievements across the board. Well done to all!

A special well done and congratulations to Emma who received feedback from her assessor for her End of Life qualification: ***“Emma, this was one of the best assignments I have marked. with the detailed answers that you have provided to each question are noticeable.”***

A Warm Welcome – Sally Wing, Administrator & Reception

We are delighted to formally announce and welcome Sally Wing to our company, who has joined us as Part Time Office Administrator.



Sally brings with her, extensive organizational skills from her previous role, supporting customer safety, care and compliance. Sally began with Bluebird Care in February 2016. **Welcome Sally!**





Community News

Queens 90th Birthday Free Concert - 22nd April 2016



**STAMFORD
TOWN COUNCIL**

Senior citizens living in Stamford are being invited to a free concert to celebrate the Queens 90th birthday.

Stamford Town Council is once again organising the concert, which will take place on Friday, April 22, and is for the senior citizens residing in the parish of Stamford. Tickets, required for entry, are available from Stamford Town Hall in St Mary's Hill during office hours, which are 9am to 3pm, Monday to Friday.

Alternatively call 01780 753 808 to reserve tickets.

Parkinsons Awareness Week 18th April – 24 April 2016



Bluebird Care Peterborough & Rutland is supporting Parkinson's Awareness Week 2016, an annual campaign run by Parkinson's UK, from 18-24 April.

Promoting through our Facebook page and Website, we hope to support both this campaign but also this charity for the video does.

Parkinson's UK are the leading UK charity associated with leading funding research to ensure new and better treatments for the



Bank Holidays 2016:

2016	
Monday 2 May	Early May bank holiday
Monday 30 May	Spring bank holiday
Monday 29 Aug	Summer bank holiday
Monday 26 Dec	Boxing Day
Tuesday 27 Dec	Christmas Day (substitute day)
2017	
Monday 2 Jan	New Year's Day (substitute day)



Community News Cont'd

The charity offer support to everyone with Parkinson's, their families and carers, as well as actively raising awareness, changing perceptions and work in partnership to drive better services for those living with the condition.

The aim of this fantastic campaign is to reach more people who are affected by Parkinson's and tell them about the charity's work and the support that they offer.

Visit the www.parkinsons.org.uk to find out more both about this campaign but also the latest news on research and support for Parkinsons sufferers and their carers.



Multiple Sclerosis Trust Awareness Week 25th April – 1st May 2016



Supporting MS Awareness Week 2016

From 25th April 2016 to 1st May 2016, Bluebird Care (Peterborough & Rutland) is supporting MS Awareness Week 2016, an annual campaign run by the Multiple Sclerosis Trust (MS Trust).

The MS Trust is a small UK charity dedicated to making life better for people living with multiple sclerosis. They provide information to everyone affected by MS and support the health professionals who work with them.

This year the MS Trust are asking everyone to 'Be Bold in Blue' from 25 April to 1 May. Visit the www.mstrust.org.uk to find out more about the campaign and how you can get involved.

Our Services

We offer a comprehensive range of care:

Care in Your Home

Live-In Care

24 Hour Care

Dementia Care

Respite Care

Night Care – Sleep In

Night Care – Waking Night

End of Life Care

Stroke Recovery Care

Physical Disabilities Care

Companionship

Social Outings Company

If you would like to discuss new of additional services please do not hesitate to contact us on 01780 480881 or

Visit our website

www.bluebirdcare.co.uk



Meet Our Office Team



Tim Carey
Director



Leisa MacKenzie
Director



Julie Mair
Care Manager



Naomi Lovell
Care Co-Ordinator



Kerrie Casey
Care Supervisor



Sarah Weston
Care Supervisor



Michelle Inwood
Senior Carer



Karen Andic
Accounts



Sally Wing
Administrator