

Bluebird Care Newmarket & Fenland

Newsletter October 2015



10 Year Anniversary • 2004 - 2014
supporting lifestyle & independence

THE PASS SYSTEM

We are extremely pleased to inform you that our care service is starting to use an electronic care planning and care notes system. Our team members will still be visiting and providing the same high level of care & support to you. However, they will now be using a mobile based system to receive the care plan. They will then enter their care notes and medication records, on the mobile phone device to allow 'live data' which will continually improve our service.

This marks a substantial improvement in homecare and we are proud to be leading the way, striving to continually improve our customer service. Should any healthcare, social care professional, or family member call our team we will have full knowledge of all care and medication provided and the result of the care notes to provide even better support when you need us most, this is just one of many benefits.

Should you wish to find out more about the Pass System then please contact our team.

Bluebird Care Newmarket & Fenland

We are excited to announce that we have been selected as finalists for the Fenland Enterprise Business Awards

We are very proud to be selected as finalists and our Fenland team members are gearing up for a night of cheering. Look out for how we did in the local press or on our next newsletter!



We are always looking for ways to reduce the amount of paper we produce within the business forgetting about being blue and going green! If you would like to help us with this we can provide your invoices along with other information including this newsletter via email. Please contact our team to update your details.

Tel: 01638 718855 or 01353 883333

Email newmarketandfenland@bluebirdcare.co.uk

www.bluebirdcare.co.uk/newmarket

CARER OF THE MONTH

We are proud of our team and each month a member is awarded the Carer of the Month. The team members who achieved Carer of the Month are:

JUNE

JADE COOK

JULY

MELISSA BOWER

AUGUST

REBECCA PRINCE

SEPTEMBER

VERONICA JOCELYN

Well done to the team members who have achieved the Carer of the Month!

Thank you to all of the customers who gave their nomination, should you wish to nominate a team member just call us!

Marie Curie
Cancer Care



We are pleased to say that we raised over £400.00 at our sponsored charity football event in August. It was a great day with lots of support from the community and our team..... a big thank you to everyone!



Winner
Bluebird Care Newmarket & Fenland
Franchise of the Year 2015
Midlands East Region